



CAPABILITY STATEMENT

Emergency Towing and Transport & Heavy Rescue Division

Towing · Recovery · Equipment Transport — Mesa, Arizona · Family-owned since 2001

(480) 577-5334

Heavy dispatch: (480) AUTO-911
dispatch@emergencytowingaz.com
emergencytowingaz.com

COMPANY OVERVIEW

Two family-owned Mesa companies operate as one 24/7 dispatch operation: **Emergency Towing and Transport** covers light and medium-duty towing, roadside assistance, and impound programs across the East Valley; the **Heavy Rescue Division — Emergency Towing Heavy Rescue LLC** (USDOT 4004745 · MC 1506139) is our registered motor carrier for heavy towing, recovery, and equipment transport statewide. One call reaches every duty class, every hour of the year, backed by a documented 55-minute average East Valley response.

CORE COMPETENCIES

- Rotation & call-out towing — light, medium & heavy
- Accident scene recovery, clearance & load shifts
- Rollover & off-road heavy recovery (winching/rigging)
- Semi-truck, motorcoach, transit & school bus towing
- Landoll traveling-axle equipment & container transport
- Fleet towing under standing vendor agreements
- Private property impound programs (ARS-compliant)
- Abandoned & seized vehicle removal
- Secured storage yard with documented releases
- Statewide heavy response, 24/7/365 live dispatch

DIFFERENTIATORS

- **One call, every duty class.** Motorcycles to loaded semis, buses, and construction equipment — heavy work is never subcontracted out.
- **Real 24/7 live dispatch.** Agency call-outs are answered by a dispatcher — nights, weekends, and holidays.
- **Local, accountable ownership.** Family-owned in Mesa since 2001; the owners answer for every job.
- **Proven public trust.** 4.9★ across 216+ Google reviews and 5.0★ on Yelp — the same crews on every contract call.
- **Documentation-first.** Photo documentation, straight ETAs, and rate confirmation before rollout.

PAST PERFORMANCE

Recent representative work: loaded tractor-trailer recovery on the I-17 grade; motorcoach recovery with passengers aboard; Landoll equipment transport for commercial rental fleets; winter heavy recovery in the Arizona high country. Case studies: [emergencytowingaz.com/recoveries](https://www.emergencytowingaz.com/recoveries) — agency references and job documentation available on request.

COMPANY DATA

Entities	Emergency Towing and Transport · Emergency Towing Heavy Rescue LLC
USDOT / MC	4004745 / 1506139
Founded	2001 · family-owned & operated
Location	725 E Southern Ave, Mesa, AZ 85204
Coverage	Mesa & East Valley (55-min avg) · statewide AZ heavy
Availability	24/7/365 live dispatch
UEI / CAGE	Registration in progress — available upon request
Insurance	Commercial auto, garage keepers, on-hook/cargo, GL — COIs on request
Compliance	Licensed & insured · background-checked, drug-tested drivers

NAICS CODES

488410	Motor Vehicle Towing (primary)
484220	Specialized Freight Trucking, Local
484230	Specialized Freight Trucking, Long-Distance
488490	Other Support Activities for Road Transportation

CONTRACTING CONTACT

Phone	(480) 577-5334 · ask for contracts
Heavy	(480) AUTO-911 · (480) 288-6911
Email	dispatch@emergencytowingaz.com
Web	emergencytowingaz.com

W-9, certificates of insurance, fleet list, and references furnished promptly with any solicitation response.